



## RATES FOR SERVICE SUPPLEMENTS, INSURANCE AND COMPLEMENTARY PROTECTIONS, OTHER EXTRAS

VALID FROM OCTOBER 1, 2024

EXTRAS		DESCRIPTION	VALUE
SERVICE SUPPLEMENTS	Airport Delivery / Return	Applied to all rental or return services from Pico Airport.	6€ per service
	Lajes do Pico delivery/return	Applied to all rental or return services from Lajes do Pico.	15€ per service
	Delivery/Return at Madalena office	Applied to all rental or return services from the Madalena delivery point at the Aqua Açores store next to the Ferry Harbor.	NO EXTRA COSTS
	Outside Operating Hours	Applied when services are requested for Out of service hours (7am to 8am and 7.30pm to 9pm)	20€ per service
	Supplement Refuelling Service	Applied when the vehicle is not returned refueled. The value of the missing fuel is added to the value of the supplement.	35€ + MISSING FUEL AMOUNT
	Travel for Assistance	In the event of an incident caused by your negligence or fault, such as: breakdowns caused by running out of fuel, loss of keys, broken keys, keys inside	€45 + assistance fee
	Extra Cleaning Service	Cost to be applied whenever the vehicle presents an excessive level of dirtiness upon drop-off.	20 €
	Loss of Vehicle Documentation	Cost to be applied whenever there is loss of vehicle documentation.	15 €
	Cancellation policy	Up to 48 hours before the day of pick-up	100% refund
		Less than 48 hours before the day of pick-up	NO REFUND
	Alteration to the reservation	For changes up to 48 hours before the day of delivery of the vehicle.	FREE OF CHARGE
		After 48 hours of the delivery date, if you change the reservation for fewer days, the amount charged will be the same as the initial reservation.	NO REFUND
Changing the last minute delivery point will have an <b>additional cost of €5 between Pico airport and Madalena and €15 between Lajes and Madalena or Pico airport.</b>			
No Show	Applies to all customers who do not show up or do not start the rental within 24 hours after the booked time.	NO REFUND	

COMPLEMENTARY COVERAGES AND PROTECTIONS	Collision Damages Waiver (CDW)	Allows you to reduce the amount of the mandatory deductible in the event of a collision. Value per day. (If there is negligence or willful breach of the Terms and Conditions mentioned in the rental agreement, the customer will be responsible for damages caused by collision and overturning in the vehicle.)	A	11,40€ p/ day
			B	14,50€ p/ day
	B+	14,50€ p/ day		
	C	17,50€ p/ day		
	C1	18,50€ p/ day		
	AB	20,70€ p/ day		
	Mandatory Liability with CDW	Minimum deductible value in case of damages. (If there is negligence or willful breach of the Terms and Conditions mentioned in the rental agreement, the customer will be responsible for damages caused by collision and overturning in the vehicle.)	A	675,10 €
			B	851,10 €
			B+	851,10 €
			C	962,10 €
			C1	998,10 €
			AB	1 043,20 €
	Maximum Coverage (Super CDW)	Allows you to reduce the amount of the mandatory deductible in the event of a collision. Value per day. (If there is negligence or willful breach of the Terms and Conditions mentioned in the rental agreement, the customer will be responsible for damages caused by collision and overturning in the vehicle.)	A	21,60€ p/ day
			B	24,70€ p/ day
			B+	24,70€ p/ day
			C	27,80€ p/ day
			C1	29,80€ p/ day
			AB	41,25€ p/ day
	Mandatory Liability with Super CDW	Minimum deductible value in case of damages. (If there is negligence or willful breach of the Terms and Conditions mentioned in the rental agreement, the customer will be responsible for damages caused by collision and overturning in the vehicle.)	A	58,50 €
			B	58,50 €
B+			58,50 €	
C			88,50 €	
C1			98,50 €	
AB			200 €	
Liability insurance	It covers material and bodily damage caused to third parties.	INCLUDED IN THE DAILY RENTAL PRICE		

OTHER EXTRAS	Baby Seat/ Child Seat	Its use is mandatory for the transport of all passengers under 12 years old and less than 135 cm tall.	€5.85 per day
	Additional Driver	Maximum of 1 additional driver to the first. In order to have insurance coverage, drivers must be duly mentioned in the rental contract.	5,00€ per day
	Young Driver	Drivers aged up to 23 years (inclusive)	€3 per day
	Easyfuel	For rental contract for a route of less than 100km's, unless proof of refueling is presented.	10,00 €

NOTES	Minimum Age of Driver	18 Years Old
	Minimum Driving Experience	1 Year

- Prices include VAT.

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